



*Dear Guests,*

*Welcome to Le Haut Provost. We hope you appreciate the peace, tranquillity and character of our "maison secondaire". Please remember this is an old barn (built around 1800); it is unique (quirky) and does need appropriate respect and consideration.*

Please visit our website: [www.lehautprovost.co.uk](http://www.lehautprovost.co.uk)

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#### **RENTAL PERIOD**

This is normally from Saturday **5pm** to Saturday **10am**, but other changeovers can occasionally be arranged. Please note that our cleaning staff follow the UNPLV, O2 Care Services 6 hour changeover protocole sanitaire as recommended by the French Tourist Office and Vrbo/Abritel. Therefore, if you are arriving in France on an early boat and would like some suggestions on where to visit en route to Le Haut Provost in order not to arrive too early then please consult the 'Travel' page of our website.

*~Here are a few notes to help you enjoy your stay at our house (in no particular order)~*

**WIFI** - the main house ID is "**lehautprovost**" and the password **hautprovost1234**. The internet is usually very reliable here, but as we are a bit "rural" we cannot guarantee it working. Should you have difficulties, please phone Julian for guidance. Please do not reset the Livebox router as this will loose all its settings along with any hope of getting connected.

**LIGHTING** - French electric systems are often very strange and here is no exception; you will find some wall switches that do nothing and others that switch power to sockets on the wall (light switches in the bedrooms!). There are push switches found at the bottom of the stairs and outside both bedrooms; these are to control the same two sockets either side of the mezzanine meant as night lighting - ie safety - so you can switch on a light to get to the loo in the night!

**COOKING** - The manuals for the appliances are in the hidden drawer over the cutlery.

Pull out the "tray" under the cooker hood to turn the lights on. This also exposes the extractor fan buttons.

The induction hob is self-explanatory. Please treat it gently and avoid scratching it. Wipe down with a soft cloth only - NO SCOURING PADS. Similarly the oven and microwave.

**COFFEE MACHINE** - takes Nespresso compatible Pods.

**WASHING MACHINE** - Feel free to use this if you need to, the settings are self-explanatory.

**DISHWASHER** - Just put a tablet/liquid in it (in cupboard under the sink) switch on and press "Quotidien" (daily) button – it takes about 30 minutes. Please clean out the filter at the bottom before you leave.

**BREAKAGES** - Don't worry if you break a glass or two – these come from Super-U and cost very little – replace them if you can. More serious breakages, please let us, or our housekeeper, know as soon as possible so that we can sort it out for the next guests!

**OPEN FIREPLACE** - Towards the end of the season you may wish to have a fire in the evening. Use the wood from the store in the garden. Firelighters and matches are near the fireplace. Get going with small sticks, and then add a log or two ... but don't get carried away!

**WALL CONVECTION HEATERS** - Hopefully you will not need these; however if you do get a chilly spell at the beginning of October, you can turn these on (0-1) and set the thermostats to about 15 to 18 degrees.

**TV DVD and AUDIO** Please see the laminated sheet on the TV for guidance.



### **LITTLE HOUSE**

This has its own electricity, hot water and drainage system separate from the main house. It has its own wifi, the ID is "**petitemaison**" and there is no password. We haven't finished sorting out some of the fixtures yet – sorry – but it's still a lovely little place to be in! Be careful as the stairs are steep. Also the steps outside can be VERY SLIPPERY when wet, there are some rubber mats which we put down here to help.

**BARBEQUE** Please clean after use. The cooking tools etc are usually in the cleaning area by the kitchen door.

### **RUBBISH and RECYCLING** – this is important so please read!

The rubbish must be divided up into recyclables and non-recyclables **or we get fined**. The system is an absolute pain for us, but there is nothing that we can do about it I'm afraid.

1. **Wheelie-bin for non-recyclables**. This takes the black bin bags from the kitchen bin and should contain general rubbish. Please squash it down as the wheelie-bin is small. Collection is EVERY week on a Tuesday for the normal bin during the summer months.

2. **Yellow bin bags for recyclables**, this is for plastic bottles, tin cans, juice cartons, aluminium food containers, aerosols and general card ... the bags are in a roll under the sink. Use as many as you need but please squash cans etc. as they are collected every OTHER week on a Tuesday morning.

3. **Paper, magazines and glass** you must take to the recycling banks. There are some on the way into Caden on the right before the sports' field netting and also at the SuperU in Malansac on the right in the car park and at the Intermarché in Allaire.

Please put out the bins on Tuesday evening as they come early on the Wednesday. They go at the top of the road by the white and red bollard. Please take back the same bin as they are numbered.

Please don't burn any rubbish - bonfires are not allowed between May and October in this area.

We are sorry that it's so complicated.



**SAFETY** Please be aware that you use our house entirely at your own risk; we cannot be held liable for any loss or damage to personal property or for any injury sustained during your stay. Take extra care on the stairs as they are not standard. Children must be supervised on the stairs.

You will also notice that we leave down "mouse bait" in a couple of places as we get the occasional "country visitor". Please move these saucers to a safe place if you have small children or pets who might be tempted to try it.

**TOILETS and DRAINS** Both houses have septic tanks, so you can't just throw everything down there. Toilet paper and tampons are fine, but wipes, plastic and cardboard wrappers and containers are not, put these in the bin provided (and empty before you leave please).

**MAIN SERVICES** In case of a plumbing disaster, the main water stop cock for the whole property is under the far sink in the bathroom!

In case of an electrical disaster the main electric isolator for the whole property is in the grey box above the TV (also just as good to turn off all switches above the toilet).

In either case please contact Julian immediately.

**FIRE EXTINGUISHERS** There are 3 extinguishers; one in the kitchen by the door, one upstairs on the mezzanine and one in the Little House. These are general purpose powder types – I have been told they make a terrible mess, so please please only use in dire emergency or you will have to pay for the clean-up! There is also a Fire Blanket in the cupboard under the oven.

**SMOKING** Please do not smoke inside the house.



**PETS** Well behaved pets are always welcome at Le Haut Provost, but this means no animals on the furniture at all, and please poop-a-scoop the lawns every day. The garden is fully fenced, but if your dog is a 'jumper' then, depending on its size, it may get over the fence into the field (see the photos of the garden on the website).

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